

Oral Gens Mobile App Q&A

Question: Can I safely give my Gmail account information to interviewers so that they can download the app themselves?

Answer: NO! Anyone who knows the Gmail account password can deactivate the Gmail account and then none of the phones using that Gmail will be able to get updates to the app.

Question: Can I safely give my contractor profile information to interviewers?

Answer: NO! In a future version of the app, whoever has the contractor passcode will be able to delete interviewers and interviews from a phone.

Question: What if a first ancestor or interviewee has only one name?

Answer: Until further notice, enter the name in both first name and surname fields.