

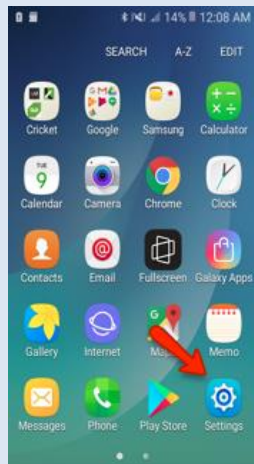
Contractor: Oral Genealogy Mobile App Install



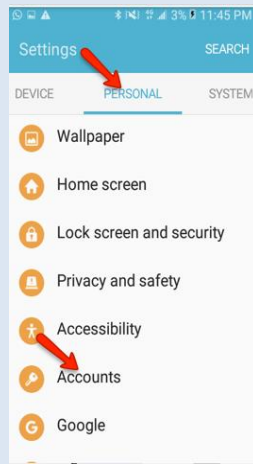
- This mobile app is to be installed on every mobile phone given by FSI before collecting interviews.
- Each contractor must set up a Gmail account specifically for the FamilySearch Oral Genealogies app. Send a request to your Operations Manager from that Gmail account to get rights to download and access the app. **This email is not the same as the main email for the company.**

Under No Circumstance do you Send or Transfer the Mobile app from one phone to another. Doing so will delete all data on phones when future updates occur.

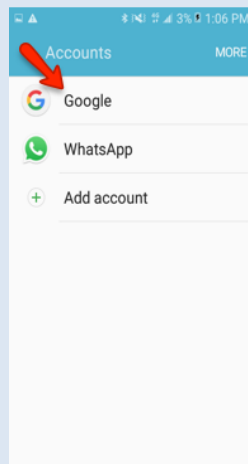
1. Assign only 1 Gmail account to the phone. Go to Settings



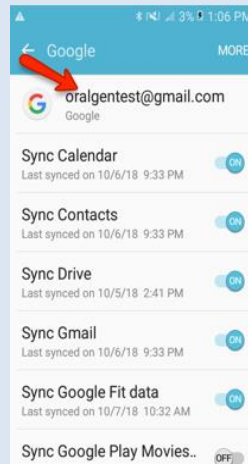
2. Under [Personal], tap [Accounts]



3. Tap [Google]

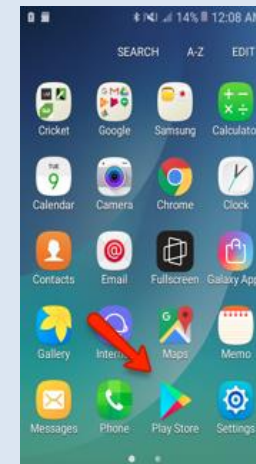


4. The Gmail account created for the mobile app is the only one that should be listed; delete any other.

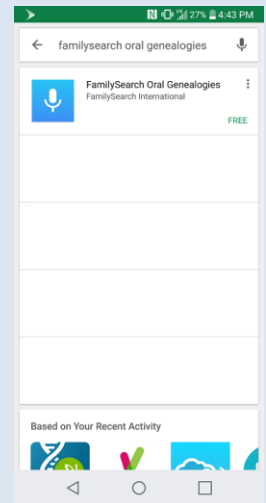


You are now ready to install the FamilySearch Oral Genealogies mobile app

1. Open the Google [Play Store]

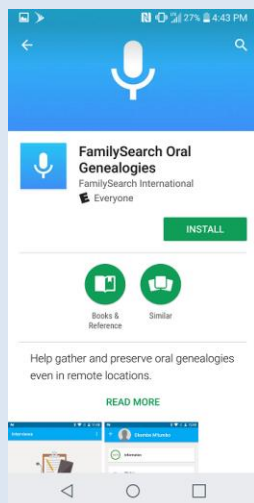


2. Download the Oral Gen App from the Android PlayStore

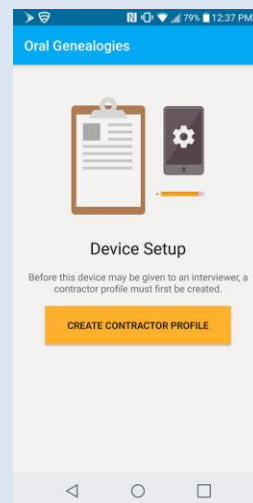


*** Obtain the 4-character "Contractor ID" from your Operations Manager.**

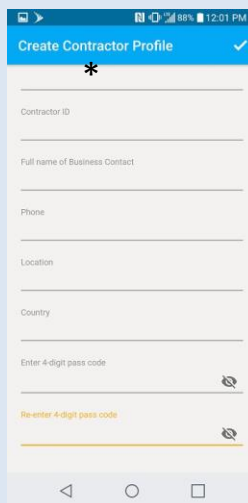
3. Tap [Install]



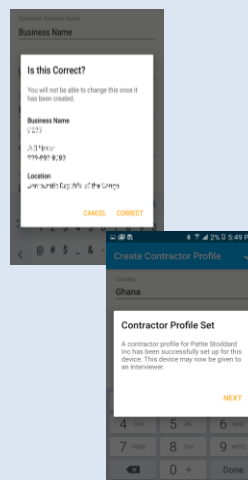
4. Tap [Create Contractor Profile]



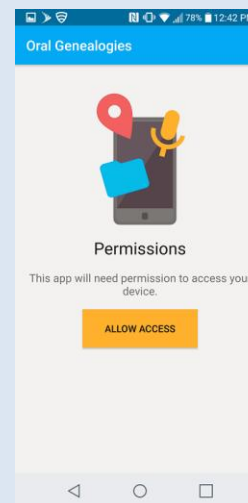
5. Create Profile with Correct Contractor ID*, then tap [✓]



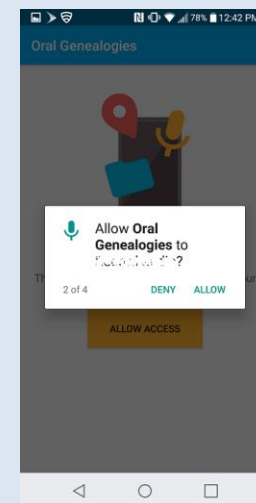
6. Verify input and tap [Correct], then tap [Next]



7. Tap [Allow Access]



8. Tap [Allow] to location, audio, media, take pictures



9. Your mobile device is ready to give to an interviewer

